

INFORMATION BEFORE YOU ARRIVE

Check-In Cottages: "Toad Hall" "Badger's" "Ratty's" "Moley's"

Your cottage will be ready from **3.30pm** on the day of arrival and needs to be vacated by **09.45am** on the day of departure unless otherwise agreed. When you arrive, please call at the reception door and/or ring the ships bell at the reception gate and we will show you to your cottage and show you the key information you need to know about the cottage.

Check-In: Otter's Holt

This will be ready from **3.30pm** on the day of arrival and need to be vacated by **9.45am** on the day of departure unless otherwise agreed. When you arrive, please call at the reception door and/or ring the ships bell at the reception gate and we will show you to your cottage and show you the key information you need to know about the cottage.

Directions

You should have received a "Directions to White Horse Farm" leaflet. If not, please let us know if you require one.

Facilities

In addition to towels and linen we provide the following: tea towels, salt & pepper, washing-up liquid and cloths, hairdryer, spare blanket. The kitchen is fully equipped with everything we think you could possibly need. There is also a freezer in the laundry room for the use of guests in the cottages. "The Otter's Holt has its own fridge-freezer.

Keys

Please look after your key. We regret that lost keys will be charged for at £10 each to cover replacement.

Laundry

There is a laundry room at the end of the cottages with a washing and a drying machine, which both take £1 coins. There is a key for this room on your key ring. Please do not allow unattended children into this room and leave secure at all times. There are portable dryer hangers and also a rotary washing line at the back of the cottages for your use. Pegs can be found in the laundry room. Otter's Holt has its own washing machine/dryer and washing line.

Linen

Bed linen and towels are provided free for the number of people booked. Towels must not be removed from the cottage please.

Other

If you require anything extra just let us know. We are normally available in the farmhouse from 9.30am - 10:30am for any queries. You can always contact us on the business mobile 07798 617174.

Mobile phones

We have found that the only mobile phones that work well are EE and to a slightly lesser degree T-Mobile/02.

Parking:

Barn Cottages There are four dedicated car parking spaces for your use directly outside the cottages, but please park with consideration for other guests.

Otter's Holt has its own parking places; please refer to the "*Parking Instructions*" which is on the back of the Directions leaflet.

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There is also extra off-road parking available to the side of the barn cottages, again please see the "Parking Instructions".

Dogs: We welcome well behaved and supervised dogs and do not charge extra!

- • As per advised booking and confirmation terms dogs should **never be left unattended in the cottages** even in a cage. Any damage or stains will have to be charged for. We welcome dogs but please note that not all of our guests are dog lovers, so we do not want unattended dogs barking, nor does our insurance fully cover us for any potential damage.
- • We ask you to bring all you own covers etc., but we will supply sofa covers/towels on request, which must be used if your dog is likely to jump on to the sofa. Dogs must not be allowed to sleep on the beds.
- • There is a large paddock which is suitable for dog walking, just watch them around the pond area. Please clean up after your dog in all areas; we ask all guests to use "Poop Scoop" bags. Please clean up your dog's hairs, messy paw marks etc.
- • Except for The Willows & Otters which have their own garden please ensure that unless your dog(s) is very well trained (i.e. keeps to heel) that it is kept on a lead around the cottages so other guests are not disturbed. Each cottage has its own patio area/decked area which we can supply dog guards if requested.

Children:

We welcome children and don't make age restrictions but as with all our guests we expect for the benefit of other visitors that they are well behaved. We also do **not** request a deposit and so would just like to remind guests to take care to cover up / protect furniture and supervise them as appropriate for their age, so any risk of damage or stains are minimised.

Shops:

The nearest supermarkets are Sainsbury's and Waitrose in the centre of Sherborne (Turn right out of the drive, Sherborne is about 6 miles away, if you follow the signs for Town Centre, you will come across Sainsbury's or Waitrose). There is a Tesco Superstore in Dorchester (Turn left out of the drive, then left again to follow the "old Dorchester Road". After about 12 miles you come to a T-junction with a garage on your right, turn left then keep following the signs for Weymouth, you will see Tesco's on your left just as you leave Dorchester).

There are local village shops in Cerne Abbas (4.5 miles highly recommended), Buckland Newton (3.5 miles) and Yetminster (6.5 miles) and they stock basic provisions and newspapers.

Recreation Room - DVDs/Books/Games:

All accommodations have a DVD player. These films can also be changed at any time in the ***recreation room*** (some 100+) for which there is another key on your cottage key ring. There are also a large selection of books and games on the shelves / in the cupboards there. Please feel free to borrow or exchange any book you would like. **Please do not allow young children to be unattended in this room and leave secure at all times.**

Welcome pack:

On arrival your kitchen will contain tea, coffee, sugar, local free-range eggs, one pint of milk and some homemade cake.

